



September 13, 2011

Tim Bourcy
Packer Expeditions Inc.
P.O. Box 601
Skagway, AK 99840

Dear Tim

Congratulations! **Heli-Hike & Rail Adventure** has been selected for the **Co-Shore Excursion of the Season** in the port of Skagway for 2011. This award is based on positive written comments from Princess passengers, comments from the on board shore excursion team, and tour evaluation scores.

We believe it is very important to recognize those who go beyond expectations and deliver personalized, quality service during our guests' Alaska Shore Excursions. Princess passengers indicated that during their organized excursion, your tour met and exceeded their expectations.

Please accept my sincere congratulations and appreciation for the quality and professionalism that your product adds to our tour program. We wish you continued success in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kirby", written over a faint, illegible printed name.

S. Kirby Day III
Director of Shore Operations,
Pacific Northwest and Alaska Region